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MAC ENHANCEMENT

Medical Affirmative Claims (MAC)

SCR 279

Objectives

- Understand the Medical Affirmative Claim (MAC) program and issues
- Know what has changed due to the enhanced MAC module
- Know how to use the enhanced MAC module
- Identify changes to the appointment screen
- Identify changes to ADM

What is MAC

- **<u>Medical Affirmative Claims</u>** (MAC)
- is the Military program for recovery of costs to the Federal government due to injuries and diseases for which a third party is responsible

Important Facts about MAC

- Involves the billing of **all** forms of liability insurance
- – e.g., motor vehicle accident (MVA), on the job injury, dog bite, slip and fall, etc.
- Affects **all** beneficiaries, including Active Duty, where a third party is responsible for the bill

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MAC Enhancement

- Purpose of the System Change Request (SCR):
- Identify possible liability cases
- Capture, store and link specific clinical data/codes related to injury and accident information
- Generate good reports
- Meet Compliance regulations

Previous Process/Issue

- Injury/Accident field in the Ambulatory Data Module (ADM) was only populated by coders and providers
- No access to field by clerks/intake technicians during patient appointment
- Liability cases were being missed

Patient Appointing System (PAS)

- **New Fields:**
- Injury/Accident related indicator
- Date of Injury/Accident
- Injury Cause Code (max of 3 codes)
- Geographic Location (State code/Country)
- (Where MVA happened, not where treated)
- Place of Employment
- Place of Accident

Flags to Find Possible **MAC** Services

- When the appointment is made, the query "Is this appointment related to an Injury/Accident? N//" will appear:
  - Flag defaults to "No"
  - "Yes" will change the "Injury/Accident Related" flag
- Question appears when using:
  - **Unscheduled Visit (USV) Walk-In, S-Call, etc.**
  - **Health Care Finder Booking**
  - **Individual Patient Check-in**
  - **End of Day (EOD)**

Collection by Appointment Clerk

Enter/Edit Injury/Accident Information

Patient: NAME,PATIENT APPT DATE/TIME: 01 DEC 2004@0900

Is this related to an Injury or Accident? : Yes

Date of accident: 26 Oct 2004 **(this is a mandatory field if "yes" is answer)**

Injury cause code #1: Employment **(optional)**

Injury cause code #2: AutoAccident

Injury cause code #3:

Geographic Location: NY **(mandatory if automobile accident, need for billing; defaults to location of MTF but can be modified)**

Place of Employment: Atlantic Oil Co. 703-681-3492 **(54 character free text field)**

Place of Injury/Accident: WORK, BACK DOCK OF LOAD BAY #5 703-681-3492 **(mandatory, 54 character free text field)**

Select (F)ile or (E)dit :F//

Collection by Appointment Clerk “Yes” to Injury Query

- Injury Cause Code (optional)
  - AA – Auto Accident, then the Geographic Location prompt will default to the division’s geographic location, but will be editable by the user
  - AP – Another Party Responsible
  - EM – Employment, then free text for place of employment
  - OA – Other Accident

Collection by Appointment Clerk

- Hints on what you need
  - OTHER entity responsible for the injury!!
    - Who was it? Name? Address or telephone?
  - If nobody else was responsible
  - If deployed when it happened, what country? OIF, OEF?
  - If at work, are they a contractor to the federal government or civil service

Collection by Appointment Clerk

- Hints on what you need
  - Was care provided earlier at another MTF? MTF and doctor's name? Other civilian facility? Facility and doctor's name?
    - "Treated previously at BAMC ER"
  - If motor vehicle accident, was the patient the driver or passenger
  - Current home and work telephone numbers (if number is not the same as DEERS, either go to DEERS web site and fix, or enter in a free text field)

- Free text fields and “Yes/ No” are NOT part of the medical record
- Even if the patient changes his story when he sees the doctor, the “Injury/Accident” field can be changed in the ADM
  - Fields can be modified by the in-take technician and the provider
  - Once ADM is completed, injury/accident data for that encounter can’t be changed

- When the patient is booked for a f/u or scheduled appointment, computer will look back 6 months
- “Is this appointment related to a PREVIOUS Injury/Accident? Y//”
  - Will display data from last appointment so it only needs to be accepted, or can be updated (for this appointment only)

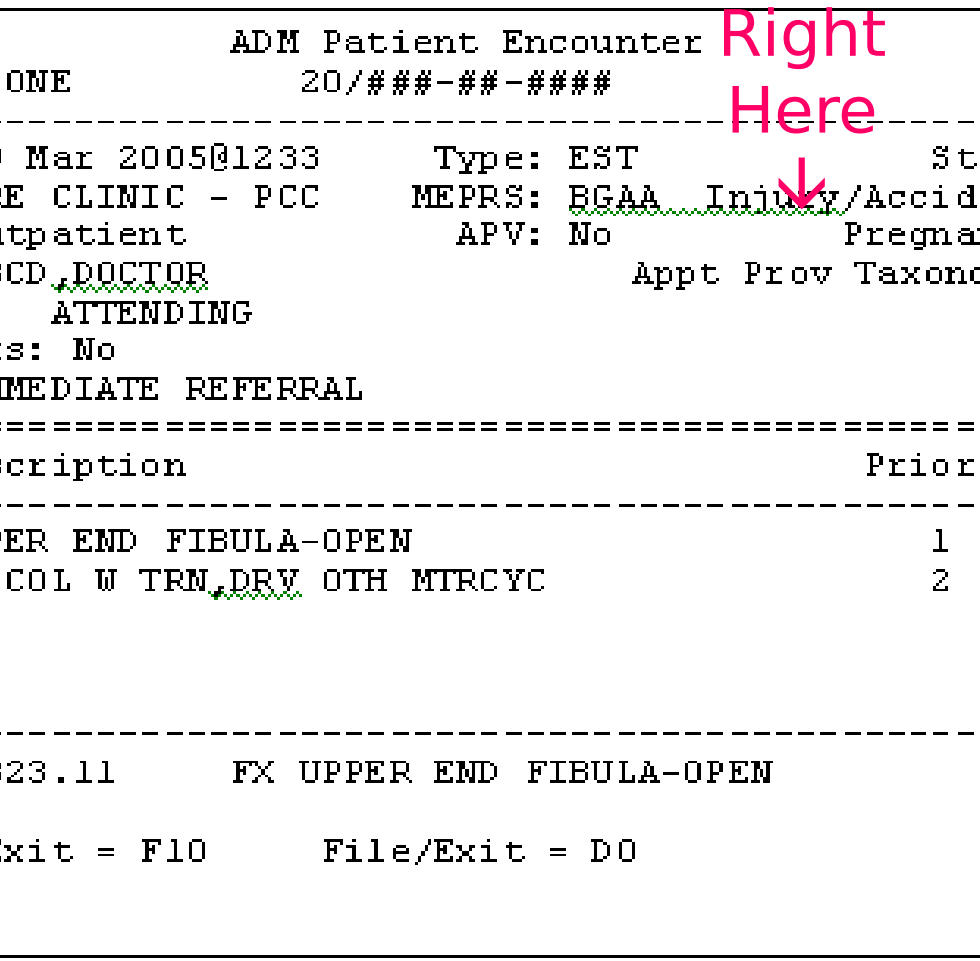
F/U appointment / Pop Up

```
Is this appointment related to an Injury or Accident?  NO// Y (Yes)

    Date of Accident:  18 Feb 2005
    Injury cause code #1:  OTHER ACCIDENT
    Injury cause code #2:
    Injury cause code #3:
     Geographic Location:
    Place of Employment:
    Place of Inj/Accident:


Is this appointment related to the PREVIOUS Injury shown above?  YES//
```

Ambulatory Data Module (ADM)

- **Modified/Expanded fields:**
- Medical Affirmative Claim (MAC) Indicator Flag
- Place of Employment
- Place of Injury/Accident

Sample ADM Encounter Screen


ADM Patient Encounter
Right Here
PATIENT-NAME,FIRST ONE 20/###-##-#### AGE:52y
Appt Date/Time : 09 Mar 2005@1233 Type: EST Status: WALK-IN
Clinic: PRIMARY CARE CLINIC - PCC MEPRS: BGAA Injury/Accident Related: Yes
In/Outpatient: Outpatient APV: No Pregnancy Related: No
Appt Provider: ABCD,DOCTOR Appt Prov Taxonomy: 207RH0003X
Appt HCP Role: 1 ATTENDING
Additional Providers: No
Disposition: IMMEDIATE REFERRAL
ICD-9 Dx Description Priority
823.11 FX UPPER END FIBULA-OPEN 1
E810.0 MV AC COL W TRN,DRV OTH MTRCYC 2
Chief Complaint: 823.11 FX UPPER END FIBULA-OPEN
Help = HELP Exit = F10 File/Exit = D0

Next Screen

```
                ADM Patient Encounter - Injury related Data
PATIENT-NAME, FIRST ONE          20/###-##-####                    AGE: 52y
-------------------------------------------------------------------------------
Appt Date/Time: 09 Mar 2005@1233     Type: EST                Status: WALK-IN
        Clinic: PRIMARY CARE CLINIC - PCC                     MEPRS: BGAA
===============================================================================
  Inj/Accident Related: Yes
    Date of accident: 05 Mar 2005
Injury cause code #1: Auto Accident
Injury cause code #2: EMPLOYMENT
Injury cause code #3:
 Geographic Location: TX   TEXAS
 Place of Employment: Standard Oil Transportation Depot, LA.
Place of Inj/Accident: hwy 281 at ext 457

Injury data is required for ICD9 codes:  E800-E999

Geographic Location is collected only for auto accidents.
Place of Employment is collected only for employment related accidents.
An Injury Related answer of 'YES' requires at a minimum the Date of Accident,
Injury Cause Code #1, and Place of Inj/Accident to be populated.

 Help = HELP      Exit = F10     File/Exit = D0
```

New ADM Coding Screen

- ADM Patient Encounter
- PATIENT,ATTENDING 20/000-00-0001 AGE:24y
- ---
- Appt Date/Time : 26 Oct 2004@1330 Type: ACU Status: KEPT
- Clinic: Primary Care Clinic MEPRS: BHAA **Injury/Accident Related: Yes**
- In/Outpatient: Outpatient APV: Yes Pregnancy Related: No
- Appt Provider: DOCTOR,ATTENDING
- Appt HCP Role: Attending
- Additional HCP: No
- Disposition:
- ==========
- ICD-9 Dx Description Priority
- ---
-
-
-
- ---
- Chief Complaint:
-

Arrow up, select “Edit”

- ADM Patient Encounter – Injury/Accident Related Data
- PATIENT,INJURED 30/208-60-9027 AGE:37y
- ---
- Appt Date/Time : 27 Oct 2004@1330 Type: ACUT Status: KEPT
- Clinic : PRIMARY CARE CLINIC - FO MEPRS : BGAA
- ==========
- Date of accident: 26 Oct 2004
- Injury cause code #1: **Employment**
- Injury cause code #2: **Auto Accident**
- Injury cause code #3:
- Geographic Location: **NY**
- Place of Employment: Atlantic Oil Co. 703-681-3492 **(This field is 54 characters, free text)**
- Place of Injury/Accident: **(Required entry, free text, 54 characters maximum)**
-
- Valid Injury ICD9 codes are: E800-E999
-
- Geographic Location is collected for all accidents/injuries.

New Requirement - Coding

- HIPAA 837 requirement: If 'No' is entered in the 'Injury Related' field, but ICD-9 codes are entered in the range of E800 to E999.99, the 'Injury Related' field will automatically change to 'Yes' and the system will prompt the user to fill in the Injury Related information before filing the encounter screen.
  - This business rule implied that if you entered 'Yes' in the 'Injury Related' field that at least one ICD-9 code must be in the range E800 to E999.99 [deleted].
    - This could be a follow-up at same MTF. As the E-code is ONLY used for the first encounter, you could have "injury related" with a "yes" but would NOT have a E-code.
  - CHCS shall allow the entry of MAC Injury related data in the ADM encounter for any ICD-9-CM code(s) with or without the entry of the External Causes code(s) (E-codes).

Injury Log Requirement

- The requirement is still there
  - The new reports will help identify potential MAC patients.
    - If the E-codes are used, and the “Injury/Accident” flag are used, you will have an idea of which patients to contact to obtain information to fill out injury log

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Summary

- Major problems with MAC
  - Identifying potential MAC cases
  - Closing out MAC cases and forwarding to Legal
- Enhanced MAC module
  - Appointment clerks and technicians can collect free text to help you screen injury patients
  - Able to see all injury related encounters to screen for completed care and identify all services for a patient

Points Of Contact

Points of Contact

If you have any further questions or would like to request in house training for your appointing personnel contact:
Command Template Manager:
Stan Jones at 953-9473 or swjones@mar.med.navy.mil

CHCS Training:
953-5458

For MAC/OHI or 3rd Party Billing Information contact:
Marion Goodrich at 953-5297/MEGoodrich@mar.med.navy.mil

For Coding Information:
Lisa Rosenthal at 953-9782/LMRosenthal@mar.med.navy.mil

Additional Information will be posted on CHCS Nuggets.